

How to Read Your Clearwater Utility Bill



THE UPPER SECTION, OR 'STUB'

740

TO INSURE PROMPT CREDIT PLEASE RETURN THIS PORTION OF BILL WITH YOUR PAYMENT

2550

CITY OF CLEARWATER UTILITY CUSTOMER SERVICE

Mailing Address: PO Box 30020, Tampa, FL 33630-3020

Pay in Person At: 100 S. Myrtle Ave., Clearwater, FL

Telephone: (727) 562-4600 Fax No. (727) 562-4629

1 STATEMENT DATE:
1/12/2023

PLEASE MAKE CHECK PAYABLE TO "CITY OF CLEARWATER" AND NOTE YOUR "ACCOUNT NUMBER" ON THE CHECK

2 ACCOUNT NUMBER 0000000

CCW0113A 63 1 AV 0.455
7000000063 00.0001.0063 63/1

3 1234 SAMPLE ST
CLEARWATER FL 33756-XXXX

4 CURRENT BILL DUE 02/02/2023	130.67
TOTAL AMOUNT DUE	130.67

5 PAYMENT AMOUNT

0 0004287707 000013067

1 **Statement Date** – this is the date that the bill was posted to your utility account

2 **Account Number** – this seven digit number is used to identify your account. Please ensure this number is included on any utility payments.

3 **Name and Mailing Address** – this is the name of the account holder and the account's mailing address.

4 **Total Amount Due** – this is your total account balance due including any past due amounts and current bills.

5 **Payment Amount** – this box is left blank for you to write in the amount of the payment being made.

THE LOWER SECTION, OR BILL

1	Account Name: Service Address: 1234 SAMPLE ST
2	Account Number: 0000000
3	Statement Date: 1/12/2023
4	Meter Read From: 12/13/2022 TO 1/12/2023
5	After 5:00 pm on 2/2/2023 any unpaid balance will be charged a penalty fee.
6	Experiencing interruptions in your mail delivery? Enroll in paperless billing to receive your bills monthly in your email.
7	Visit www.myclearwater.com/Pay-My-Bill/Sign-Up-for-Paperless-Billing to signup online.
8	The City of Clearwater is hiring – apply at www.myclearwater.com/Employment

- 1 Account Number**
This seven digit number is used identify your account. Please ensure this number is included on any utility payments.
- 2 Statement Date**
This is the date that the bill was posted to your utility account.
- 3 Meter Read From**
This date range shows the previous month's read date and the date of the most recent meter reading. The usage reflected on this invoice was used within this date range.
- 4 Due Date**
This is the last date that your invoice can be paid without being considered late. Bills are due upon receipt as they are for services rendered over the previous month. This section will also specify if there are any past due amounts that need to be paid immediately to ensure continued services.
- 5 Message Section**
This section can include special messages such as important city updates, rate increases, billing options, etc.
- 6 Balance Forward**
This will reflect any previous balance remaining on the account if unpaid.
- 7 Payments Recieved**
This is the amount of your last payment made to the account.
- 8 Penalty**
This specifies the amount of any potential penalty charges assessed to the account if a balance is late.

BALANCE FORWARD	247.99	6
-Payments received as of 01/07/2023	-250.99	7
Penalty	3.00	8

Meter	WTR	R	583	-	PrevRead	578	X	Multiplier	=	CCF Cons.	5.0	X	Conv.Factor	=	Bill Cons.	3.7
9																

Usage	Service	Charge
3.7	Domestic Water inside City <1"	33.12
	Sewer/Wastewater in City <1" Meter	43.85
	Solid Waste/Recycling Service	36.75
	Solid Waste Charge: 33.37 Recycling Charge: 3.38	
	Stormwater	13.64
	10% Utility Tax on Water	3.31
	Total Taxes and Franchise Fees:	3.31

CURRENT BILL DUE 2/02/2023	130.67
TOTAL AMOUNT DUE	130.67

- 9 Meter Usage Chart**
This chart shows how Utility Customer Service calculates the amount of water used for this billing period. It takes your current reading, subtracts your previous month's reading, and uses a fixed multiplier to convert your usage into gallons. The city measures your water in centum cubic feet (CCF) at the meter and converts this into gallons to show your billed consumption. Your usage in CCF is multiplied by a conversion factor of 0.748. In this example, the current reading was 583 and the previous reading was 578, indicating an increase of 5 CCF. This amount is multiplied by 0.748 to get a billed consumption of 3.7. The usage on this bill is 3.7 or 3,700 gallons.
- 10 Usage, Service, Charge**
This section provides a break down of the usage and individual charges. In this example you can see the usage is 3.7. The charge for "Domestic Water Inside City <1"" is \$33.12. You will also see charges for sewer/wastewater, solid waste/recycling service, and stormwater. Each of these services have their own individual charges displayed here.
- 11 10% Utility Tax.**
This is the utility tax that is charged for your water service. In this case, the charge is \$3.31. This tax goes to city funds for utility projects.
Total Taxes and Franchise Fees
This is the amount of your total taxes and fees that are charged.
- 12 Current Bill Due**
This is the current amount due for this month's service only.
Total Amount Due
This is the total amount due, including any previous unpaid charges.

CLEARWATER UTILITY BILL PAYMENT OPTIONS

Paying your Clearwater utility bill is easy and convenient. Customers can pay in several different ways:

- **Pay by mail**
Send payment to the City of Clearwater, Utility Customer Service, PO Box 30020, Tampa, FL 33630-3020
- **Direct Debit**
There is no charge for automatic monthly payments from your bank account. Enroll at myclearwater.com
- **Pay by Phone**
Call 844-547-2019; a \$2.95 service charge applies.
- **Pay In Person**
Payments can be made at 100 S. Myrtle Ave., Clearwater FL 33756 in office, by Drive-Thru, or using our Drop Box.
- **Pay online**
Visit myclearwater.com to pay online; a \$2.95 service charge applies.

If you have questions, contact Utility Customer Service at (727) 562-4600 or email us at customerservice@myclearwater.com