

Do you have a question about your insurance benefits?

Are you receiving bills from your provider and not understanding why?



Send an Email to: [cityofclearwater@gehringgroup.com](mailto:cityofclearwater@gehringgroup.com)  
or Call Toll Free: [800-244-3696](tel:800-244-3696)

The City of Clearwater is working with the Gehring Group Team to provide you with a solution to your questions!

We are excited to announce that the Gehring Group has a team of claim specialists to assist you with your questions. We encourage you to email the Gehring Group at:

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**Toll Free:** 800-244-3696

► **Please include the following information with your email:**

- First & Last Name
- Brief Description of your question
- Your contact information

► **For your privacy please do not include in your initial email:**

- Social Security Number
- Date of Birth
- Member ID

A Gehring Group claim specialist will contact you via a secure email or telephone call to gather additional information that may be necessary to further assist you.

Our goal is to ensure that these items are resolved as quickly as possible.